

Warranty

VistaLab Technologies, Inc. warrants the Ovation BioNatural Pipette against defects in materials and workmanship for one year from the date of purchase. To register your pipette and activate the warranty, return the enclosed registration card, or register on the VistaLab Technologies web site at www.vistalab.com.

This warranty is void if defects or damage result from improper handling, unauthorized modification, or use of ancillary products not supported by VistaLab Technologies. This warranty is exclusive; no other warranty is expressed or implied.

Should the pipette need to be returned for service or calibration verification, contact Customer Service for a return authorization. Repack the pipette in its original packaging. Customer is responsible for shipping and insurance charges. If original packaging is unavailable, contact VistaLab Technologies for alternative packaging instructions.



Damage to the pipette as a result of improper packaging is the responsibility of the customer.

To request a return authorization to send in your pipette for factory maintenance and/or calibration verification, or for other technical assistance, contact us at:

VistaLab Technologies, Inc.
27 Radio Circle Drive
Mt. Kisco, NY 10549 USA

1-888-652-6520 (North America only)
1-914-244-6226 (Worldwide)
e-mail: techservice@vistalab.com